



भारत सरकार

Government of India

कृषि एवं किसान कल्याण मंत्रालय

Ministry of Agriculture and Farmers Welfare

कृषि एवं किसान कल्याण विभाग

Department of Agriculture and Farmers Welfare

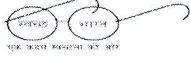
उत्तर पूर्वी क्षेत्र कृषि यंत्र प्रशिक्षण एवं परीक्षण संस्थान,

FARM MACHINERY TRAINING & TESTING INSTITUTE (NER)

बिश्वनाथ चारिआलिःशोणितपुर : असम

Biswanath Chariali: Sonitpur: Assam-784176

An I.S.O. 9001- 2015 Certified Institute



व्युद्येव कुटुम्बकम्

ONE EARTH · ONE FAMILY · ONE FUTURE

Web site : <http://nerfmtti.nic.in>E-mail : fmti-ner@nic.in

No.1-6/2020-Estt.

Dated: 15th May, 2024**OFFICE ORDER/कार्यालय आदेश**

To streamline the public grievances the undersigned as Competent Authority of this Institute is pleased to resolve the public grievances if any and is consider the following time tables in various angles to handle the mechanism of grievances at this Institute as under:

Sl. No.	Hearing	Time for complaint resolution
1	1 st hearing	1 st week
2	2 nd hearing	2 nd Week
3	Final hearing within a months	3 rd week to one months

लोक शिकायत निवारण की मामले में निम्नलिखित अधिकारियों से सम्पर्क किया ज सकता है -

क्र.स.	पदनाम	अधिकारी का नाम	दूरभाष नं	मिलने का समय
1	निदेशक (लोक शिकायतों के निवारण के लिए)	निदेशक	03715-222094	बुधवार प्रात : 11.00 से 12.00 बजे तक
2	कर्मचारी शिकायत अधिकारी (कर्मचारीयों की शिकायतों के निवारण के लिए)	वरिष्ठ कृषि अभियंता	03715-224186	सभी कार्य दिवसों में अपराहन 2.30 से 3.30 बजे तक

All concern are hereby requested to go through the order issued from time to time.

(Dr. P.P.RAO)
DIRECTOR

Distribution:

1. Concerned
2. SAE/FS/AE-I/AE-II/AO
3. Notice Board Admin.
4. Guard File
5. Shri Ashish Patel STA (I) for uploading on website.

Copy to :

1. The Under Secretary-M&T (Admn.),Govt. of India, Ministry of Agriculture and Farmers Welfare, Department of Agriculture and Farmers Welfare, Krishi Bhawan, New Delhi-110001 for information.
2. Director, CFMTTI, Tractor Nagar, Budni- 466445 (MP)
3. Director, NRFMTTI, Hisar, Haryana- 125001
4. Director, SRFMTTI, Garledinne, Dist- Anantapur- 515713 (AP)

DIRECTOR

15/05/2024